TEXAS OFFENDER TELEPHONE

Texas Offender Debit Account Refund Request

Rules

- Only the inmate can receive the refund.
- Requests for refunds will only be processed between the 1st month and the 36th month after release.

I Want My Offender Debit Account Refund

- Requests for refunds will be processed no sooner than 30 days after release. If requests are received prior to 30 days of release, they will not be processed until 30 days after your release date.
- You have 36 months from your release date to request a refund. Refund requests received after 36 months from your release date will not be processed. After 36 months, any remaining funds will be turned over to the Texas Unclaimed Property Division, and you must file a claim with them for your funds:

  https://claimittexas.org/ .
- The refund request form must be **PRINTED and READABLE**. If we cannot read your request, it will not be processed.
- You need to provide:
  - Any phone number from your Authorized Calling List. If you did not have a phone number on your calling list, leave this field blank.
    Note: If you had phone numbers on your Authorized Calling List, and you do not fill in that field, your request will not be processed.
  - your birth date
  - a complete mailing address so we can mail your refund check to you

To process your refund request, complete the Offender Debit Account Refund Request form below, or print the one on our website: www.TexasPrisonPhone.com.

Mail refund request form, questions and concerns to:

Texas Offender Debit Account Refund
143 North Washington Street
Rocky Mount, NC 27801

Offender Debit Account Refund Request

PRINT CLEARLY!

Release Date: ☐☐ ☐☐ ☐☐☐☐ (Month / Day / Year)

Date of Birth: ☐☐ ☐☐ ☐☐☐☐ (Month / Day / Year)

TDCJ ID #: ☐☐☐☐☐☐☐☐

Authorized Calling List #: ☐☐☐-☐☐☐-☐☐☐☐

Last Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

First Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Middle Name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Address: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ Apt: ☐☐☐☐☐☐☐☐☐☐

City: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ State: ☐☐ ZIP ☐☐☐☐☐

Contact Phone #: ☐☐☐-☐☐☐-☐☐☐☐

Email Address: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐